STONEY POINT FIRE DEPARTMENT INC

Fayetteville, North Carolina



Annual Report 2012



STONEY POINT FIRE DEPARTMENT

2012 Report

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Chief's Message

Twenty-twelve was a very productive and rewarding year for the Stoney Point Fire Department. A summary of our activities includes our membership again answering over 1500 emergency calls for service. As in previous years, the majority of the emergency incidents we respond to are for pre-hospital emergency medical care, referred to as EMS calls. Especially noteworthy is the fact that our volunteers logged in a total of 100,254 volunteer hours. This saved our taxpayers \$ 1,403,556.00 during the 2012 Fiscal Year.

As a result of the dedication and strive of our membership our department continues to be a leader in the Fire Service not only here in Cumberland County but throughout North Carolina. In March of this year our department was awarded ACCREDITATION status by the Commission on Fire Accreditation International (CFAI). Presently we are the only Volunteer Fire Department in the entire Nation that is Internationally Accredited, and currently in North Carolina there are only 14 accredited Fire Departments.

Another highlight during the 2012 calendar year occurred in October when the North Carolina Rating Bureau spent a week in our department reviewing our operation in conjunction with our Insurance Service Office (ISO) rating process. Our department was last rated in 1997 and received an ISO Class 5 and as a result of the rating process in 2012 the department ISO Rating improved from a 5 to a 3. This was directly contributed by the hard work and commitment of our entire membership, their families and their aspiring overall strive of providing a professional service to our citizens and wanting to be the best there is.

We also receive outstanding support from the Cumberland County Emergency Services Department, the County Managers Office, Cumberland County GIS, our surrounding automatic aid departments and the City of Fayetteville Fire Department. A special mention and thank you goes to our Board of Directors for their guidance and outstanding support of our mission as we continue to be an exemplary organization that prides itself on being positive, well-organized and remarkably efficient in our emergency services delivery to our customers and citizens.

Thank you to our entire membership for your continued dedication and commitment in keeping the Stoney Point Fire Department a model Volunteer Fire Department.

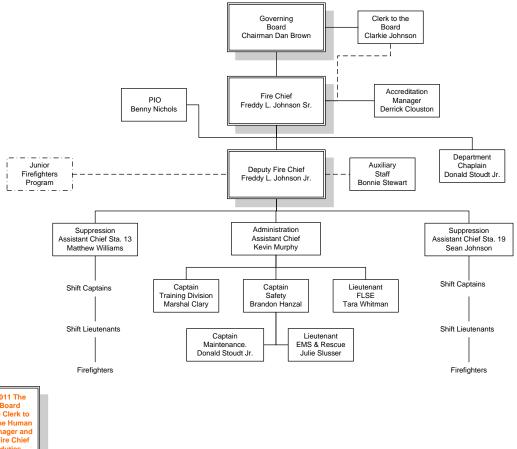
Sincerely,

Freddy L. Johnson Sr.

FREDDY L. JOHNSON SR., CFO

Fire Chief

Stoney Point Fire Department Inc. November 15, 2011



On Nov 15, 2011 The Governing Board Appointed the Clerk to the Board as the Human Resources Manager and to assist the Fire Chief with those duties

STONEY POINT FIRE DEPARTMENT HISTORY

1964 The Stoney Point Volunteer Fire Department was formed from within the Cumberland Road Fire District and in June appointed its first Fire Chief Bill Hess who served until October 1964 to get the department up and operating. In October the Board of Directors appointed Fire Chief Jack L. McFayden to lead the department.

1969 The original building was expanded to provide additional apparatus bay space. In March of 1969 Fire Chief Walter G. Smith was appointed after Chief McFayden stepped down from office. During the annual meeting in June of 1969 the Board of Directors re-appointed jack L. McFayden to the position of Fire Chief.

1970 In June the Board of Directors appointed Ralph M. Moye as the Fire Chief of the Department.

1972 A second addition added a meeting room, bathrooms and a kitchen.

1976 A second station, station 19 was built in the Lake Upchurch Community at the end of Lake Upchurch Road.

1979 The department purchased its first new 1979 Mack Fire Truck a 1000 GPM Crew Cab apparatus and a 1979 Ford F-750 Tanker capable of carrying 1250 gallons of water.

1980 Stations 13 and 19 separated their ways and split apart. The Cumberland County Board of Commissioners formed the Lake Upchurch Tax District and at the time on March 1, 1980 the Board of Directors appointed Freddy L. Johnson Sr. as Fire Chief of Station and the newly formed Board of Directors for the Lake Upchurch Tax District appointed Ralph Moye as the Fire Chief for the Lake Upchurch Station 19 Fire Department.

1985 With the assistance from Fayetteville Technical Institute's (FTI) Building Curriculum Station 13 completely upgraded its facility by adding a six (6) bay apparatus floor and renovating and adding much needed administrative offices and training rooms.

1987 Due to financial restraints and critical low man-power along with failing the North Carolina State 9-S Rating Inspection in the Station 19 tax district Station 13 and 19 were re-merged by the Cumberland County Board of Commissioners after station 19 was no longer able to provide the services due to a low tax base and Fire Chief Freddy L. Johnson Sr. was appointed the Fire Chief of both stations 13 & 19 on October 7, 1987.

1987 The department purchased its second new fire truck, a 1987 Quality 1250 GPM apparatus.

1988 Station 19 was completely re-modeled and we hired our first full time firefighter

1989 The Fire District was re-rated by ISO and received a class 7 district-wide Insurance Rating providing lower insurance premiums for the entire district and the first Hazardous Material Responders were trained.

1993 The department added a second full time firefighter to assist with day time responses

1996 The department took on rescue response responsibilities after the Cumberland County Rescue Squad went out of business.

1996 Department initiated overnight duty crew for its volunteers in order to improve response time and coverage.

1997 The Fire District requested another ISO rating and received a district-wide Class 5 ISO Rating. The department also placed in service a new 1997 EVI Heavy Rescue Truck.

1999 The department purchased and placed in service a 1999 Pierce Heavy Rescue Unit, and in November 1999 the department conducted its last Turkey Shoot fund raiser after 35 years of operation as a result of urban sprawl.

- **2001** The department added more day time workers in order to deal with the increasing number of calls for service and the department found itself in transition, whereas the department was nearing 1000 calls per year, a major impact on a volunteer system.
- **2001** In October the department conducted its first successful, "Haunted Trail" Fundraiser **2002** The department received Assistance to Firefighters (AFG) Grant for Gym Equipment and built a Picnic Shelter and Gym for its members use.
- **2004** The department purchased two (2) Pierce Dash Fire Trucks with 1500 GPM capacity each, replacing three (3) worn out older fire apparatus ranging between 25 to 30 years in age. Also in 2004 the department received a second Assistance to Firefighters (AFG) Grant to initiate a medical, fitness and wellness program and to purchase 50 sets of Protective Ensemble (Turn-Out-Gear).
- **2006** The department sponsored a regional Assistance to Firefighters (AFG) grant on behalf of the entire Cumberland County Fire Service and received a \$ 987,000.00 grant to up-grade and purchases an 800 MHz trunking communications system.
- **2007** In October 2007he department initiated its quest to become a national accredited organization through the Center for Public Safety Excellence (CPSE) and initiated the Self-Assessment Process.
- 2008 The department received a Staffing for Adequate Fire and Emergency
 Response Grant (SAFER) and hired eight (8) additional full time firefighters and initiated 24 hour duty shifts staffed with 12 full time firefighters, four (4) per shift backed up by volunteers.
 2009 A brand new 1.2 million 10,000 square foot fire facility was placed in service in the Lake
 Upchurch Community and the old station 19 was closed. The new station is also manned 24 X 7 with both paid and volunteer staffing.
- 2010 In March we lost one of our second longest serving members, Engineer J. Wallace Smith after 38 years of faithful service. Engineer Smith received a full firefighter's farewell service.2011 January, the Station 13 Training Room was re-named the J. "Wallace" Smith training room by a proclamation displayed in the training room henceforth permanently.
- **2011** Two members of the department Chairman of the Board of Directors Daniel C. Brown reached a milestone by achieving 45 years of continuous service and membership with the SPFD, while Auxiliary member Ella Rose Smith completed 40 years of dedicated and faithful support
- **2011** The Town of Hope Mills initiated voluntary annexation in exchange for water services on properties within 3 tenths of a mile from our Station 13 and the Town refused to enter into a service contract with our department.
- **2011** December 4 through 8 the department prevailed and the Center for Public Safety Excellence (CPSE) conducted its Site Review in our on-going quest of becoming a nationally accredited agency. The site review was positive with the PEER team recommending full accreditation to the Commission on Fire Accreditation International (CFAI).
- **2011** December 19, 2011 Members were recognized during the 47th Annual Family Christmas Dinner for length of service and outstanding performances rendered to the department. 45 Years of Service Daniel C. Brown, 40 Years of Service Ella Rose Smith, 35 Years of Service Chief Freddy L. Johnson Sr., 30 Years of Services Assistant Chief Matthew W. Williams, Clarkie A. Johnson, 25 Years of Service Angus A. Pate, 20 Years of Service Joseph A. Belcher and Bonnie Stewart. Volunteer Firefighter Brian A. Parker was recognized as Firefighter of the Year and Fire Captain Brandon Hanzal was recognized as employee of the year.

- **2012** February Stoney Point Fire Chief Freddy L. Johnson Sr. was recognized by the North Carolina Association of Fire Chief's (NCAFC) as the North Carolina 2012 Volunteer Fire Chief of the Year.
- 2012 On March 7th, a contingent of members consisting of Chief Johnson Sr., Deputy Chief Johnson Jr., Accreditation Manager Clouston and Vice Chairman of the Board of Directors Larry Townsend traveled to Las Vegas, Nevada and appeared before the Commission Fire Accreditation International (CFAI) and were recognized and awarded full accreditation.
 2012 On March 19th, The Stoney Point Fire Department was recognized by the Commissioner of Insurance the Honorable Wayne Goodwin along with the Cumberland County Board of
- Insurance the Honorable Wayne Goodwin along with the Cumberland County Board of Commissioners during the monthly County Commissioners meeting for our accreditation efforts. Our department is the 1st volunteer department in North Carolina to receive this recognition and only the 2nd in the entire nation.
- **2012** June 16, Hampton Virginia, Stoney Point Fire Chief Freddy L. Johnson Sr. was selected by the South-Eastern Association of the International Association of Fire Chief's as the SEAFC Volunteer Fire Chief of the Year 2012.
- **2012** October 29th through November 2nd our department received its 3rd ISO Rating Review Conducted by the North Carolina Department of Insurance (DOI) on behalf of ISO Rating Inspector Vernon Ward spend a week at our department reviewing all aspects of our operations and process. Our department utilized a combination of hydrants and water shuttle for the rating process.
- **2012** December 16, the Department held its 48th Annual Christmas and Recognition Dinner with over 300 members, families, friends and special guests in attendance. Cumberland County District Attorney Billy West was the guest Speaker with the Honorable Senator Wesley Meredith, Representative Szoka and City Council Member Bill Crisp in attendance. Firefighter of the Year James Buie, employee of the year Lieutenant Jordan Hughes and Officer of the Year Deputy Fire Chief Freddy L. Johnson Jr. receiving special recognition.
- **2013** January 8, Stoney Point Fire Chief Freddy L. Johnson Sr. was appointed by North Carolina Commissioner of Insurance and State Fire Marshal Wayne Goodwin to the North Carolina Fire & Rescue Commission a three (3) year appointment to the statewide commission.
- **2013** May 1st, the Stoney Point Fire Department was awarded an ISO Rating of Class **3** by the North Carolina Rating Bureau. This is another first for the State of North Carolina, whereas this is the only Water Haul Class 3 rating in the state. This rating puts our department within the top 50 departments within the State.

GLOSSARY OF TERMS

North Carolina Department of Insurance (DOI) The North Carolina General Assembly created the North Carolina Department of Insurance in 1899. Now, more than 100 years later, the Department of Insurance provides valuable services to the people of North Carolina by regulating the insurance industry, licensing insurance professionals and others, educating consumers about different types of insurance, handling consumer complaints and much, much more. The Department also houses the Office of State Fire Marshal, which is responsible for a host of other services that improve North Carolinians' daily lives.

Office of the State Fire Marshal (OSFM). A section within the North Carolina Department of Insurance (DOI). Many people may not realize that the Commissioner of Insurance also serves as the State Fire Marshal in North Carolina. OSFM is comprised of the following six divisions: Engineering and Codes; Manufactured Building; Risk Management; Fire and Rescue Training and Inspections; Fire and Rescue Commission; Programs, Prevention and Grants.

Center for Public Safety Excellence (CPSE) – is a nonprofit corporation that promotes continuous quality improvement by providing training and career resource information to the fire and emergency service agencies and personnel that serves communities throughout the United States. In addition, CPSE serves as the governing body for the essential entity organizations that offer accreditation, education and certification services to first responder and fire service industry professionals and agencies. CPSE's dedicated board members individually contribute a wealth of experience and fresh ideas to the progression of the industry.

National Fire Protection Association (NFPA) – NFPA is a nonprofit organization whose goal is to reduce the worldwide burden of fire and other hazards on the quality of life by providing and advocating consensus codes and standards, research training, and education. NFPA serves as the world's leading advocate of fire prevention and is an authoritative source on public safety.

Occupational Safety Health Administration (OSHA) – OSHA'S mission is to prevent work related injuries, illnesses and deaths by issuing and enforcing rules (called standards) for workplace safety and health.

Assistance to Firefighters Grant Program (AFG) – The Assistance to Firefighters grant (AFG) provides financial assistance directly to fire departments and non-affiliated EMS organizations to enhance their abilities with respect to fire and fire-related hazards. The primary goal is to help fire departments meet their firefighting and emergency response needs.

Staffing for Adequate Fire and Emergency Response Grants (SAFER) was created to provide funding directly to fire departments and volunteer firefighter interest organizations in order to help them increase the number of trained "front line" firefighters available in their communities. The goal of SAFER is to enhance the local fire departments' ability to comply with staffing, response and operational standards established by the NFPA 1710 & 1720 and OSHA 1910.134.

TOT - "Trail of Terror", our local and annual department fund raiser conducted during the month of October and all funds raised are re-invested back into the fire department with purchases directly related to our missions and goals.

MISSION STATEMENT

The Stoney Point Fire Department's mission is to protect its citizens and to create a safer community through coordinated training, education, prevention, investigation, emergency response and leadership.

OUR VALUES

The Stoney Point Fire Department achieves its mission and vision by building upon a system of values. We uphold professionalism as our core value. Our defining values also include: Integrity, Compassion, Service, Honesty, Stewardship, and Courtesy.

Professionalism: Our core value of professionalism defines who we are. We believe

in upstanding and sound service to the community we serve. We take our role seriously and do all that we can to be a positive role

model future generations.

Integrity: We believe in living by moral and ethical principles. We

demonstrate our values by the way we live our lives in the public's

eye and in the confines of the fire station.

Compassion: We believe in caring for our community members who are

suffering from tragic events in their lives. We do all that is possible to assist in stabilizing the situation with a merciful

attitude.

Service Excellence: We believe in providing the best possible service to the community

where we live and work. We do all we can do, to meet the needs of our neighbors through a humble, competent, and well trained,

efficient team.

Honesty: We believe in being truthful, ethical, and fair. We strive to say

what we mean and mean what we say even in times when the truth

may hurt. We are dedicated to disclosing the entire truth.

Stewardship: We believe in protecting and caring for the community's resources

and wish to be held accountable for their current and future use.

We place the needs of the community ahead of our own.

Courtesy: We believe in being kind and polite to our fellow firefighters and

the citizens we serve.

OUR VISION

The vision of the Stoney Point Fire Department is to enhance its capability as a community resource within the next five years to meet the needs of its citizens, volunteers and employees. This will be accomplished by embracing change and challenging ourselves to be under a constant state of improvement striving for excellence.

SERVICE & PROGRAMS

- **❖** Fire Suppression
- ❖ Basic Life Support/EMT Defibrillator
- NC Medical Responder
- Heavy Rescue Responder
- Disaster Response
- Terrorism (CBRNE) Response
- Hazardous Material Response
- ❖ Public Fire and Life Safety Education
- ❖ Permanent NC Child Safety Seat Checking Station
- Wilderness Search
- * Rescue Provider
- ❖ Swift and Stillwater Rescue Provider
- High Angle Rescue Provider
- Buckle Up Program
- NC Community Worker Program Site
- ❖ Operation "Safe a Life" Public Smoke Alarm Safety Program
- ❖ Annual Community Blood Drive
- ❖ Numerous Community Children Activities (Easter Egg Hunt, Trail of Candy etc.)

GOALS & OBJECTIVES

- ➤ Meet the recommended NFPA 1710/1720 response time 90% of the time.
- Maintain all required ISO and Benchmark Training Requirements for all members.
 - Maintain all In-Service EMS training requirements for all certified EMT's
- Maintain Accredited Status with the Center for Public Safety Excellence (CPSE)
- ➤ Maintain and improve our Insurance Service Office (ISO) & Department of Insurance (DOI) Rating Class 3
 - ➤ Maintain NIMS Compliance
- Fine Tune our Apparatus Response Fleet Mobile Data Computers (MCT) Automation
 - > Execute the 16 Fire Life Safety Initiatives

&

Everyone Goes Home

➤ Continue to exercise sound Fiscal Control

2012 PERSONNEL

FIRE CHIEF

Freddy L. Johnson Sr.

DEPUTY FIRE CHIEF

Freddy L. Johnson Jr.

ASSISTANT FIRE CHIEFS

Matthew W. Williams
Station 13

Sean C. Johnson Station 19

Kevin T. MurphyStation 19

Derrick S. CloustonAccreditation Mgr.

FIRE CAPTAINS

Donald R. Stoudt Jr. Joseph A. Belcher Jr. Wendell A. Lee Brandon P. Hanzal Marshal A. Clary John A. Kline

FIRE/EMS LIEUTENANTS

Tara L. Whitman Sean D. Austin Chris P. Cook Tom Price David A. Stewart Julie A. Slusser Christopher A. Gale Michael D. Minnick Jordan A. Hughes Mike W. Long Brian K. Parker Richard D. Tabraham

MEMBERS

Nick P. Allen Eddy F. Aviles Eddie H. Bartlett Aubrey J. Brown James C. Buie Travis R. Bunce Josee Bourgett Carlene M. Callahan John P. Carragher Gregory O. Coggin Joshua R. Craig John R. Cruz Hunter G. Forbes Katelyn M. Foy Mark T. Frye William L. Fuchs Nora L. Giles Spencer B. Goodwin Julie E. Gierke

Marcia L. Hanzal

Kevin S. Hagerman Nicholas P. Hinson Alexander Kuhn Meredith L. Longe Jimmy E. Mabe III Daniel E. Manley John A. Markham John A. Marshburn James L. Marshburn Wesley C. Mehan Yohan J. Moon Michael A. McConaha Matthew D. McKnight Robert A. McNamara Daniel M. Merrell Chad M. Morey Patrick K. Nuttle Lucia A. Obanion Robert R. Otwell Mark C. Parks

Kyle B. Phillips Tracie L. Preston Thomas W. Ramsey Jr. Robert D. Rhodes Michael J. Regenhardt Joshua M. Rivera Johnathan M. Robarge Richard H. Silver Arthur E. Swartz III Arthur E. Swartz IV Benjamin M. Swinson William A. Tarbutton Thomas R. Tardo Jesus K. Tavera Daniel M. Taylor Alan Taylor Cozette R. Teasley Jessica M. Watkins Courtenay J. Whitman

BOARD MEMBERS

Daniel C. Brown, President
Larry D. Townsend, Vice President
Alan R. Grupy, Treasurer
Angus D. Pate, Secretary
Jerry R. Hall, Member
Joel A. Siles, Member
James G. Turlington, Member
Clarkie A. Johnson, Clerk to the Board

AUXILIARY

Bonnie Stewart, President Clarkie A. Johnson, Vice President Kathy Picon, Treasurer Jamie F. Pierce, Secretary Dianna Belcher, Member Cynthia J. Buie, Member Victoria A. Buie, Member Candace Ferron, Member Raquel Fuchs, Member Tiffani A. Fuchs, Member Brenda Kane, Member Kimberly Mueller, Member Kelly B. Norris Aislinn Otero, Member Ella Rose Smith, Member Ashley Strickland

HONORARY MEMBERS

Toby Beasley
Kay Beasley
Lewis Blackwood
Clay Bullard
Henry Bunnell Jr.
Arvin Freeman
Alton McCulloch
Benjamin Nichols
Howard Thomas
John Thompson
Plato Williams

2012 PERSONNEL RECOGNITION

Years of Dedicated & Faithful Service

Donald R. Stoudt 35 Years

Tara L. Whitman
15 Years

Marcia L. Hanzal 10 Years







Jerry R. Hall 10 Years



CAREER, OFFICER & FIREFIGHTER OF YEAR 2012



Jordan Hughes Career

Freddy Johnson Jr.
Officer



James Buie Firefighter



This annual award is presented for accomplishments in line with commitment to duty, service to the public and/or bringing positive admiration to the fire department and for demonstrating demeanor befitting the highest principles and traditions of the fire service. A career, volunteer member & Officer are selected annually. The 2012 Volunteer Firefighter, Officer and Career Employee of the Year are - Firefighter of Year - Firefighter James Buie, Officer of the Year - Deputy Chief Freddy Johnson Jr. and Employee of the Year - Lieutenant Jordan Hughes

High Incident Volunteer Responders 2012

FF. Nick Allen



Capt. Joe Belcher



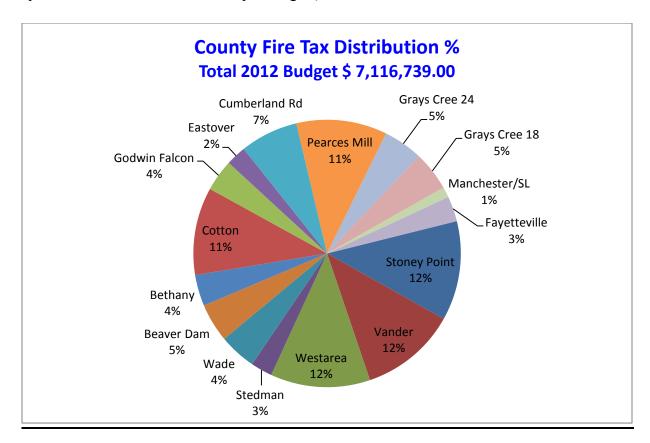
Auxiliary Recognition For Outstanding Contributions 2012

Jamie Pierce



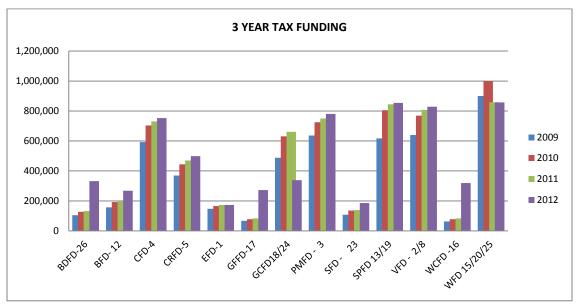
CUMBERLAND COUNTY FIRE TAX ALLOCATIONS 2012

The Cumberland County Fire Tax is distributed based on the collected fire tax within each of the 14 current county fire districts as well as county farm lands served by the City of Fayetteville and formerly served by the Bonnie Doone, Lake Rim and Lafayette Village Fire Districts. The chart below identifies the percentage each department receives from the county-wide fire tax of \$ 6,439,396.00 (It does not address the Special County-wide Fire District Taxes utilized to supplement low wealth fire departments and the Cumberland County Fire Chiefs' Association - report does also not address municipal budgets)

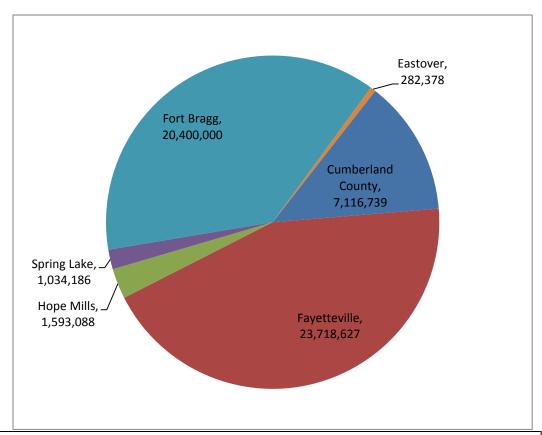


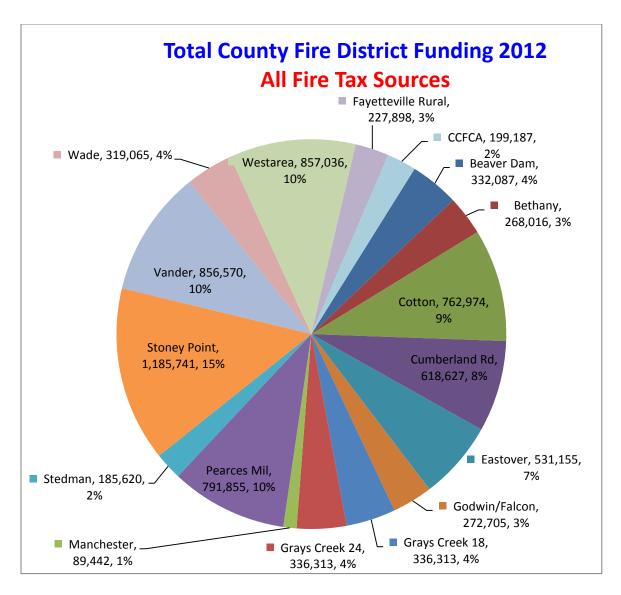
Special Note: The Cumberland County Board of Commissioners, following a recommendation from the Public Safety Task Force, increased the special fire district tax from 0.5 cents to 1.25 cents per \$100.00 property tax evaluation in the unincorporated areas of Cumberland County effective with the 2010/2011 Fiscal Year. This additional funding will be utilized to boost the five (5) low wealth fire departments to a minimum spending level of \$250,000.00 each. (Departments assisted are Beaver Dam, Bethany, Godwin-Falcon, Stedman and Wade Community Fire Department)

2012 Cumberland County Fire Tax Funding Per Department



This chart identifies budget trends for the past four (4) budget years, with the FY 2012 budget amounts listed for each department. (Special Fire District or Low Wealth Funding is not included – However during the 2011 / 2012 Fiscal Year, the following departments are programed to receive supplemental funding from the special fund that will increase their total funding to \$250,000.00 each. – Beaver Dam, Bethany, Godwin-Falcon, Stedman and Wade Community Fire Department). (Westarea contracted with COF for the former Westarea Station 10 response area thus transferring fire tax revenue to the COF)





This chart identifies all **fire tax** sources including contracts with municipalities and neighboring counties. It also identified the total low wealth funding which is shown as a total and also added into each low wealth districts totals. (Beaver Dam, Bethany, Godwin-Falcon, Stedman and Wade) The special funding is designed to bring the identified low wealth departments up to a minimum of \$ 250,000 annual funding. (Because of the collection formula some low wealth departments received funding from the 2011 FY in 2012 thus increasing their total net income) The Chart also identifies the amount dedicated to the CCFCA to support county-wide programs such as, Firehouse Software Management Programs, Road Runner Internet Connections for each district, 4 Mobile Air System and 1 Stationary System, Public Fire Life Safety and Education Programs, 3 mobile foam trailers, 3 mobile Decon Trailers and a Fire Safety House. The association also pays for OSHA required medical requirements as approved by the association for county departments only as well as other county-wide requirements. ** Chart does not include grant or local fund raising incomes collected by various fire districts.

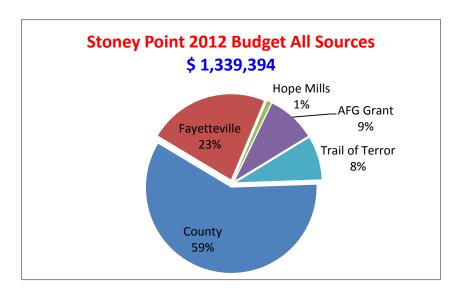
The City of Fayetteville (COF) provides services for designated county farmland within the COF and has a contract with Cumberland County for areas located within the former Westarea Station 10 Areas but still in the county. Funds collected within the Manchester Fire District are paid to the Spring Lake Fire Department under contract with Cumberland County

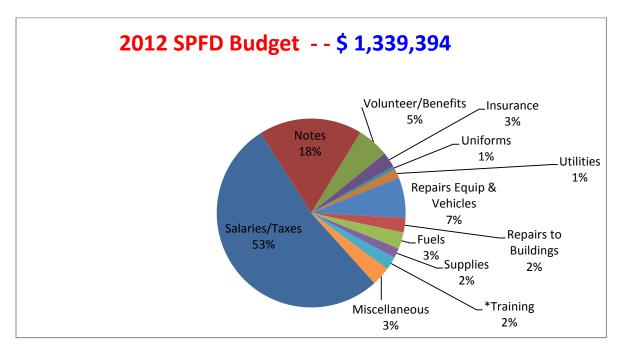
STONEY POINT FIRE DISTRICT 2012 BUDGET INFORMATION

(Alan R. Grupy - Treasurer Board of Directors)



The annual Stoney Point Fire Department Budget is prepared by the Finance & Budget Committee chaired by the Treasurer of the Board of Directors and presented to the entire board and public during the April Board of Directors meeting each year. Cumberland County operates on a Fiscal Year operating cycle starting July 1 through June 30 the following year. (Budget Identified includes all sources, grants, Trail of Terror, Cumberland County and the City of Fayetteville)





*Training Our members receive their Firefighter, Driver Operator, Rescue and EMS certification training through the North Carolina Community College System, thus providing a tremendous financial savings. (Emergency Services Training provided through the Community College system is delivered Fee Exempt to all North Carolina Emergency Services Agencies)- Salaries represent 14 full time and 6 part time employees. Volunteer / Benefits represents 80 Active Volunteer Firefighters and 22 Volunteer Support Personnel

FIRE STATIONS & APPARATUS



STATION 13

7221 Stoney Point Road Fayetteville, North Carolina 28306 910-424-0694 (Phone) 910-425-2795 (Fax) Emergency 911

Engine 1331 - 2004 Pierce Dash 1500 GPM Pumper/Tanker

Engine 1332 - 2004 Pierce Dash 1500 GPM Pumper/Tanker

Engine 1333 - 1989 Pierce Dash 1250 GPM Pumper/Tanker

Brush 1341 - 1984 Chevrolet 4 X 4 250 Gallon Tank Brush Truck

Service 1361 - 1999 Pierce Arrow Service/Rescue Truck with Command Module

Service 1362 - 2008 Ford F-350 Pick-Up

Rescue 1376 - 1997 International EVI Rescue Truck

Chief's Vehicle FD – 2007 Ford Crown Victoria

STATION 19 (Lake Upchurch)

Principle Office of the Corporation 2190 Lake Upchurch Road Parkton, North Carolina 28371 910-263-8900 (Phone) 910-425-2795 (Fax) Emergency 911



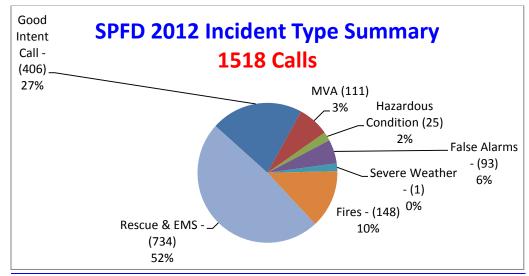
Engine 1931 – 1994 Quality/Gladiator 1500 GPM Pumper/Tanker
Engine 1932 – 1986 Pierce Dash 1250 GPM Pumper/Tanker
Engine 1311 – 1985 Pierce Dash 1250 GPM Engine
Brush 1941 - 1986 AMC 5 Ton 4 X 10
Boat 13 – 1995 Avon Inflatable Rescue Boat w/25 HP Motor
Cumberland County Foam Trailer Unit # 1 – Fully equipped
1 – 2006 FEMA Command Trailers

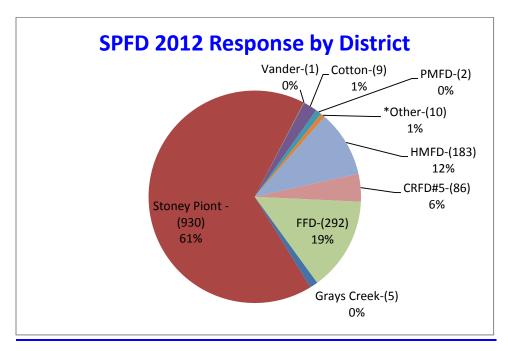
2012 INCIDENT RESPONSE

(Lieutenant Tara Whitman – NFIRS / Firehouse RMS)



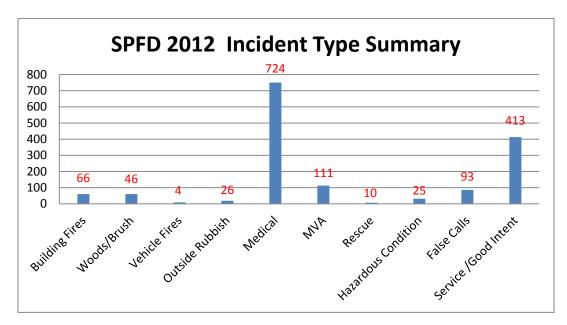
Our department is a full service provider delivering fire, rescue and emergency medical response to our community and surrounding area. In 2012 our department responded to **1518** incidents. This represents a slight decrease over the same period in 2012. Noteworthy is the fact that the average turn out per incident is **14** members and the total number of responding personnel in 2012 was 20,468.

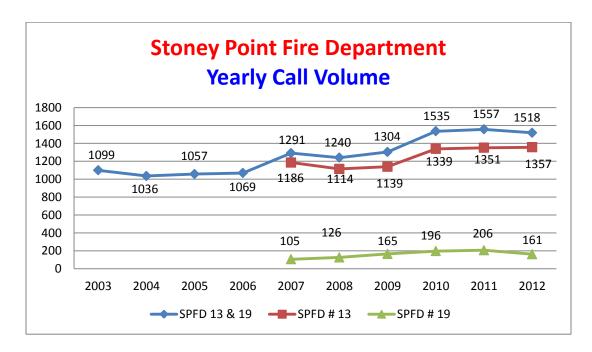




^{*} Other represents out of county & Fort Bragg Responses. FFD responses are for automatic aid within the City of Fayetteville (COF) in addition to our primary contract area.

During the 2012 calendar year our busiest day of the week was Saturday with 16% of our total calls occurring on Saturdays. Our least busy day was Wednesday, accounting for only about 13% of all calls. Our busiest hour of the day during the year was 1300 hours with a trend identifying the hours of 1000 through 2100 hours with increased calls for service. Our least busy time is 0200 and 0500 hours. However between the hours of 0200 and 0600 overall daily calls for service are at their lowest point. Below is a breakdown of the various types of calls our department responded to during the 2012 Calendar Year (Please See the Charts Below)





2012 Training Summary

(Assistant Chief Kevin Murphy – Training Officer)



Training requirements for the Stoney Point Fire Department remained demanding throughout 2012. The primary requirements were those dictated by the Insurance Service Office as well as North Carolina State Fire Marshal. Although no major changes in State mandated requirements were realized, the training requirements remained challenging. State certifications for fire, rescue and EMS are numerous and required for everyday Department operations. As a result, training is a high priority for Stoney Point. Our training program incorporated all State and ISO directed and required training, while at the same time increasing and enhancing our internal operational capabilities and our interoperability with our adjacent and mutual aid departments.

Training still remains Chief Johnson's high priority, and emphasizes focus on the Department's mission set of fire, rescue and EMS. Our broad scope of operations includes not only fire suppression and rescue, but hazardous materials response, response to natural and manmade disasters, citizen assistance and the ever increasingly challenging vehicle and machinery extrication. Our broad-spectrum training regimen combines aggressive, realistic and safe training to meet these challenges, and meets these training challenges through individual, company and multi-company drills.

Stoney Point is the standard bearer for fire training within Cumberland County and remains one of the best trained departments. As a volunteer fire department, we ask a great deal of our membership. We train every day. It's demanding and realistic, with safety always paramount. It's our dedicated officer corps who plan, coordinate and execute daily, duty night and weekly drill night training.

2012 revealed an aggressive training year for the Stoney Point Fire Department. 24,486 training hours were recorded that included individual, collective and multi-company activities. This is a 33% increase in training hours from 2011, and reflects an average of 302 training hours per firefighter. (24,486 / 81 firefighters = 302 hours) 5,217 training hours were executed meeting the Insurance Service Office requirements for rated fire departments allotting to 21% of our training time.

Our 9 bench mark drills serve as the Department's vehicle to train and validate our "bread and butter" fire operations. During 2012, bench marks accumulated 1,115 training hours and amounted to 5% of our training time. Engineer training amounted to 6% of our training time and yielded 1,464 hours of initial driving and apparatus training, as well as an additional 24 hours of in-service training. Emphasis was placed upon National Incident Management System certification. This year, 25 members were required to complete 5 levels of training and accumulated approximately 1,556 training hours accomplishing this goal. Officer training was another priority. Over 798 training hours were logged meeting the requirements for Fire Officer Levels I&II and Instructor I&II levels.

2012 showed a significant emphasis on bench mark drills. The 9 bench marks were command stressed and "front loaded" into the training program to ensure completion as well as reinforcement of these critical skills. We have seen the fruits of this effort numerous times on the fire ground. These drills replicate the first five minutes of potential structure fires we may experience within our district or when responding mutual aid. The reduction of errors, increased competence and diminishing times to achieve standard on the drill ground have resulted in a significant increase in fire ground operational efficiency. Two additional bench mark drills have been added. A water supply bench mark drill executes the water shuttle operation we used for ISO qualification. This company level drill replicates setting up fill and dump sites we would use for a structure fire in our district. The drill produces 12,000 gallons of available water with a minimum flow of 250 gallons per minute within 5 minutes of arrival. As this is a large drill,

we include our mutual aid partners for participation. This drill has been so successful that it's been adopted by other departments for their ISO qualification.

The second new bench mark drill is the roof ventilation simulator. Working as a four firefighter crew, ground and roof ladders are emplaced, and the crew actually cuts a ventilation hole in a peaked roof. This collective training event simulates the vertical ventilation requirements we would experience on the larger homes within our district. Standards and times are still being assessed for integration into this bench mark requirement.

Stoney Point has numerous farms operating within our district. These farms offer distinct rescue challenges. In order to fully prepare for these potentials, SPFD focused on training firefighters in Agricultural Rescue. One iteration of the state certification course was conducted within the district in 2012 with follow on advanced training scheduled for 2013. SPFD has 17 firefighters school trained in this area and is pursuing Agricultural Rescue as an additional rescue specialty.

Our Pre-Basic Training Program has been revamped. The phased approach still remains, however, the paid staff has been charged to schedule and conduct the lion's share of the training. As a result, we have shown 19 firefighters completing Pre-basic within 2012. This is a 47% increase from 2011.

As our operational requirements increase, so will our training to meet these challenges. We will continue to have the best trained firefighters in Cumberland County, and further continue to set the standards for others to emanate.

Accreditation / Rating and Strategic Planning

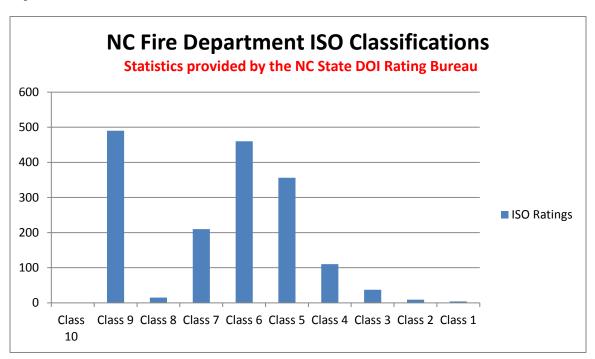
(Assistant Chief Derrick Clouston - Accreditation Manager)



The 2012/2013 was another productive year for the department in terms of our Accreditation and Insurance Services Office (ISO) rating. In typical fashion Stoney Point Fire Department continues to provide exemplary service to our citizens and leadership for the fire service in not only Cumberland County but the state as well.

In February the department obtained a <u>Class 3</u> rating after our inspection from the Office of State Fire Marshal. What exactly does this mean? To put it in context a class 3 rating is usually obtained by

fully paid departments that do not have volunteers. Stoney Point Fire Department once again defied logic and we are now not only the sole volunteer department accredited department in the nation we are also the only class 3 volunteer department in the state! This achievement was made possible through the tireless efforts of the firefighters, officers, and support of the Board of Directors. This rating provides the lowest insurance rates possible for our homeowners and also some of the lowest rates available to commercial properties as well. Our previous rating of a **Class 5** that was obtained in **1994** did not afford as much of a break on insurance premiums for commercial or business occupancies. The chart below provides a breakdown of the various statewide ISO rating Classifications. A rating of 3 puts our department within the top 50 in the state.



Since achieving our accredited status from the Commission on Fire Accreditation International (CFAI) the officers and members have been busy maintaining our status. These activities include completing an Annual Compliance Report (ACR), review of monthly call response statistics, updating our strategic plan, and moving forward on the specific and strategic recommendations. A summary of these activities are:

Recommendation	ACCEPTED	IMPLEMENTED	REJECTED
The department should continue to work with the county dispatch center to identify ways in which to further reduce extended alarm handling times.	Continuing to work with the County on the issue of call process times. MCT's were installed in all units. Some IT issues still present. Meeting with County Emergency Services Director continually to address issues with call process times.	MCT's were installed in all units in July 2012.	
It is recommended that the department establish a more formal, documented method of tracking the accomplishment and/or modification of goals and objectives as part of its annual review, reporting and management process.	Specific verbiage added to the Strategic Plan that helps during the annual review to help track accomplishments over the past year.	Tracking of accomplishments was added to the Strategic Plan in April of 2012 during our annual Strategic Plan Update.	
Although the department follows the policies of the county for the development and administration of the operating budget, no department specific policies exist. It is recommended that the department develop specific polices for the administration of the operating budget.	Chief presented the Strategic Recommendation to the Board of Directors for consideration. The Board has implemented policies as it relates to budget administration.	Created policy 4A.004 Bill Payment and Financial Review Exhibit 4.	
It is recommended that the department enhance its existing processes to more formally track and document the updating of standard operating guidelines.	Deputy Chief over SOG's has developed a process to track policy review and document changes.	Created policy revision worksheet to track creation and revisions of policies Exhibit 5.	
It is recommended that the department review options and create a plan for the installation of a backup power system at Station 13. The ability to have a backup power source is essential to have an adequate fixed facility.			After consultation with our local power company and licensed electrician it was decided not to pursue back up power. This was due to the age of the wiring inside the structure and the fact that there were at least three different electrical codes in place during various renovations. All parties involved could not guarantee that the electrical system in place could handle the addition of this system safely.
Although the department has a designated human resources manager in the administrative assistant, it is recommended that this position be required to attain and maintain training and continuing education specific to human resources management as it relates to the needs of this department.	Human Resources manager and the Chief attended courses specific to human resource management. Update courses will also be sought to keep current.	Chief and Human Resources staff took specific training in February 2012 Exhibit 6	
While there is a supervised probationary process used to evaluate paid new and paid promoted members, it is recommended that a probationary process be used to evaluate promoted volunteers, including the positions of fire chief, deputy chief and assistant chief.	Chief created a volunteer evaluation process. This process is done each year in January for the previous twelve months Exhibit 7	Volunteers are evaluated in December of each year and feedback given in regards to performance and any deficiencies.	

It is recommended that the department conduct joint training with	SPFD conducted multi company drills	Six multi company drills were held May- September 2012.	
neighboring automatic aid departments and integrated into the training	with all automatic aid departments in		
schedule. Joint training will ensure that the department can perform as a	preparation for our ISO rating. These		
cohesive and effective firefighting force for anticipated emergencies.	drills were performed for anticipated		
	emergencies.		

Specific Recommendations

Recommendation	ACCEPTED	IMPLEMENTED	REJECTED
4C.2 Plans exist for the payment of long-term liabilities and debts. The department would be well served to create and fund a capital replacement reserve account for the future purchase of apparatus. This could eliminate the need to finance vehicles.	Recommendation accepted. Once debt is retired on the Pierce Engines of \$130,000 a year in 2014, \$65,000 annually will be set aside for apparatus purchases.	Will be discussed and formalized at the April 2013 Strategic Planning session.	
5H.7 The agency periodically conducts operational tests of and evaluates the allhazards plan and the domestic preparedness program. The department has participated in county tests, at the request of the county, but has not initiated nor conducted any operational tests and evaluations of its own; therefore it is recommended that the department develop and conduct periodic tests to evaluate 5H.8 The agency conducts and documents a vulnerability assessment and has operational plans to protect and secure the agency's specific critical infrastructure, including but not limited to materials and supplies, apparatus and facilities security, fuel, and information systems. It is recommended that the department conducts and documents a formal vulnerability assessment and continuity of operations plan(s) to determine and plan its performance in preparedness, planning and response.	Recommendation accepted and will be placed into the Strategic Plan.	Plans are to review the Cumberland County and City of Fayetteville vulnerability assessment. Recommendations will be processed from this review and implemented into these two plans.	
5H.8 The agency conducts and documents a vulnerability assessment and has operational plans to protect and secure	Recommendation accepted and will be	Plans are to review the Cumberland County and City of Fayetteville	

the agency's specific critical infrastructure, including but not limited to materials and supplies, apparatus and facilities security. fuel, and information systems. It is recommended that the department conducts and documents a formal vulnerability assessment and continuity of operations plan(s) to determine and plan for appropriate mitigation.	placed into the Strategic Plan.	vulnerability assessment. Recommendations will be processed from this review and implemented into these two plans for continuity of operations and facility security.	
6B.1 Each facility has adequate space for agency functions (e.g., operations, fire prevention, training, support services, administration, etc.) Station 13 does not have enough bunk space for the minimum staffing levels identified in the standards of cover (SOC). It is recommended the department review its current use of space to create a plan to increase bunkroom size to accommodate historical staffing levels.	Consideration is being given to a number of possible solutions for this matter. No formal action has been taken as several options are being considered on how to meet the bunk space needs for members.	Placed into Strategic Plan April 2012.	
6B.2 Buildings and outbuildings are clean and in good repair and the surrounding grounds are well kept. Maintenance is conducted in a systematic and planned manner. • During the interview process it was determined that a well system at the rear of Station 13, used primarily for irrigation, has historically been used as a backup potable water system during primary service interruption. It is recommended that this well be tested in accordance with local ordinances to ensure safe use of the backup well system. It is recommended that the department install emergency lighting,	Emergency lighting has been quoted at Station 13 and is being considered in the facility for placement. Several options for emission exhaust systems are being considered at this time. This is going to be a capital improvement and will require budgeting. Current budget projections are being run to determine when the systems could be budgeted and installed.	Quotes are available for the exhaust system and alarm systems. These are Exhibit 8.	Well water will not be tested nor used as back up potable supply of water.
inter-connected smoke detection and emission exhaust systems in Stations 13 and 19.			
7D.3 A personnel appraisal system is in place. While a personnel appraisal system exists via scheduled and documented evaluations for paid members, it is recommended that a similar process be used for all volunteer members.	Evaluation system was put in place for volunteers and will conducted annually.		

7G.6 The agency's information system allows for documentation and analysis of the wellness/fitness programs. Although the department maintains handwritten logs of physical fitness training and individual physical fitness test results for the purposes of performance measurement, it is recommended that this information be documented in the records management system to enhance short and long-term analysis.	Recommendation accepted and implemented.	Physical fitness data is being logged daily into the Firehouse RMS system.	
8A.4 The agency has identified minimum levels of training required for all positions in the organization. The department maintains and operates a foam trailer and self-contained breathing apparatus (SCBA) fill station supplied by the county fire chiefs' association. There currently is not a training program or standard operating guidelines (SOG) in place for their maintenance or operation. It is recommended that the department develop and deliver SOGs and training programs for the maintenance and use of this equipment.	Training was conducted on the Foam Trailer units and air system. Also policy 5G.007 was developed for the maintenance and operation of the foam trailer.	Policy 5G.007 was developed and implemented to address this specific recommendation. Exhibit 9.	
8C.6 A selection process is in place for training and educational resource materials. It is recommended that the department formalize the process by which it selects and procures training and educational material.	Developing process to determine and select necessary training materials.		

EMERGENCY MEDICAL PROGRAM

(EMS Lieutenant Michael Minnick – EMS)



The program is designed to provide properly trained and equipped Emergency Medical Technicians at the Basic life support level (EMT-Basic) in the event of a medical emergency. The EMS Program's goal is to provide quality basic life support (BLS) pre-hospital emergency medical care to the Stoney Point Fire District and surrounding communities. This service is provided in accordance with the North Carolina College of Emergency Physicians Standards for Emergency Medical Services. The North Carolina Office of Emergency Medical Services (OEMS) mandates that each Emergency Medical Technician regardless of level

complete at least 24 hours of continuing education each year. In 2012, we answered 724 emergency medical calls and 10 rescue calls representing almost 50% of our total call volume. The department receives no compensation for providing this EMS & Rescue service to our community.

2012 EMS ACCOMPLISHMENTS

☐ Mandatory continuing education hours were met.
☐ Continuing education classes include: Documentation, Allergic Reactions and Anaphylaxis, Trauma, AHA CPR for the Healthcare Provider, Traumatic Falls, Environmental, Behavioral, Medical and Cardia Emergencies, provider assessments, and annual Blood-borne Pathogens and HIPAA.
☐ All personnel completed Automatic External Defibrillator (AED) classes.
☐ All EMTs completed annual CPR re-certification training as mandated by Medical Director. Firefighters functioning as first responders were certified and refreshed as required.
☐ HIPAA training maintained for all members. This is an ongoing effort as station personnel comprise a highly fluid population with a significant military involvement associated with numerous deployments.
□ Annual medical/health screening completed in October 2012 as a joint effort with US Health works. All members completed annual tuberculosis screenings and pulmonary function testing. As required, members also received Hepatitis A and B vaccinations and had titers drawn as proof of continuing immunity.
☐ Three EMT-Basic and EMT-Intermediate members successfully completed their EMT-Paramedic courses; two have tested and become state-certified paramedics. One EMT-Intermediate has yet to test.
□ Sustained and extended the medical support branch of the IAP at the annual Stoney Point Trail of Terror fundraiser, providing EMT-Basic stand-by coverage to one hundred event actors and support staff as well as a total of 10,000 visitors over thirteen nights of operation.
☐ Deployed a new documentation system to facilitate patient care and uphold existing documentation standards
☐ Lieut Slusser provided CPR first-aid and AED courses to both department and community members

Fire and Life Safety Education

(Captain Brandon Hanzal – FLSE & Safety Officer)



2012 was another progressive year for the department's Fire Life and Safety Program. The department still boasts a staff of six fire life safety educators that take on a variety of responsibilities. The program has been broken down into three focused sections. During the 2012 campaign 867 adults and 1218 children were educated through Child Passenger Safety, Public Education, and / or Smoke Alarm installations

In our effort to reduce the incidents of injuries and deaths in children riding in vehicles our department's Child Passenger Safety section of the program added four more CPS Technicians, installed 174 child safety seats, and spoke to 157 parents about child passenger safety. The Stoney Point Fire Department already recognized as a permanent checking station and hopes to get more involved in 2013 by doing at least one off-site check stations in the community in conjunction with the other agencies within the buckle up



is

kids program.



The Public education section focuses on elementary aged school children K-2nd grade. This year we were able to reach out to 1044 children and 709 parents through station field trips and educators visiting schools. Educators focused on Family escape plans, Stop Drop and Roll, dangers of matches / lighters, how and why to call 911.

The Smoke alarm installation section did not have as much success as the other two sections in 2012 by reaching out to 1 adult and no children. Fire Fighters would travel to patron's homes within the fire district, check and if necessary install a new smoke detector in their home. This year we plan on promoting the program through the buckle up kids program to get more



involvement and interest in the program.



The 2012 Trail of Terror & Trail of Candy again gave the opportunity for over 10,000 patrons to visit the department as well as over 310 High School aged students were able to earn community involvement hours for participating in the event.

Stoney Point Fire Department 2012 Annual Report

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